

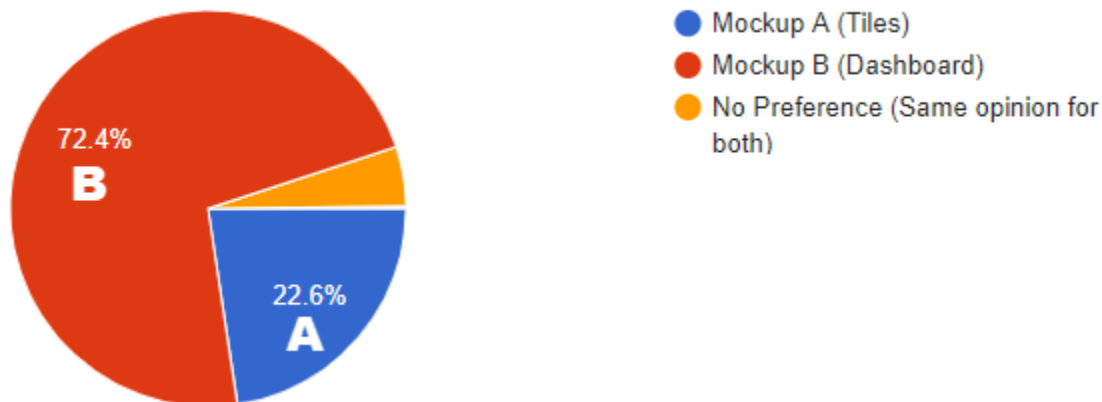
PeopleSoft ESS User Interface Survey Results

Prepared by P.Herrera on July 18, 2019

In June 2019, employees from schools, district offices, and SDCOE were invited to participate in a survey about [PeopleSoft Employee Self-Service \(ESS\)](#). The purpose of the survey was to capture feedback about 2 design options (tiles or dashboard) for the future user interface of ESS. The purpose of this document is to share the survey results.

Summary: There were 557 survey respondents from 33 organizations. 56% of the respondents work at a school. 59% of the respondents use PeopleSoft ESS monthly, mainly to view the contents of their paycheck (including salary, taxes, deductions, and absence balances).

Outcome: 72% of the respondents prefer Mockup B (Dashboard).



Next Steps: The ESS homepage will be designed as a dashboard, similar to Mockup B.

About the Respondents

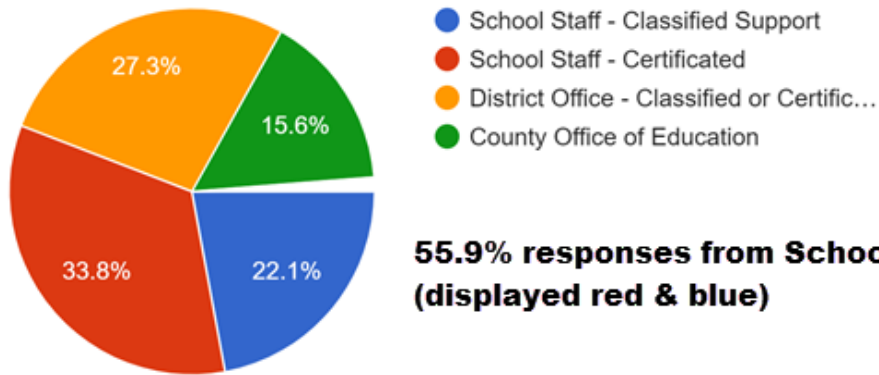
- **# of respondents:** 557 respondents
- **# of organizations that participated in the survey:** 33 organizations
- **Organization names:** Bonsall, Cajon Valley, Carlsbad, Chula Vista, Coronado, Del Mar, Encinitas, Escondido Elementary, Escondido High, Fallbrook Elementary, Grossmont, Guajome Park Acad & Learn Cntrs, Jamul-Dulzura, Julian Elementary, La Mesa-Spring Valley, Lakeside, Lemon Grove, MiraCosta College, National, Oceanside, Pacific View, Poway, Ramona, San Dieguito, San Marcos, San Pasqual, San Ysidro, Santee, SDCOE, Solana Beach, South Bay, Valley Center-Pauma, and Vista
- **Organizations with the highest participation (>20 respondents):** San Marcos, SDCOE, Escondido High, San Dieguito, Solana Beach

Organization	Count	%
San Marcos	212	38.1%
SDCOE	101	18.1%
Escondido High	65	11.7%
San Dieguito	60	10.8%
Solana Beach	21	3.8%

- 77 % (430 surveys) were submitted anonymously; 23% (127) provided their names

Work Location

56% of the respondents work at a school, 27% are at the district office, and 16% work at the County Office of Education.



Frequency

See the table below for the counts of Daily, Weekly, Monthly, and Yearly ESS usage.

59% of the respondents use PeopleSoft ESS monthly.

Frequency	Count	%
Daily	64	11%
Weekly	87	16%
Monthly	330	59%
Yearly	38	7%
Other	38	7%
Grand Total	557	100%

Some people selected “Other” and wrote in their response:

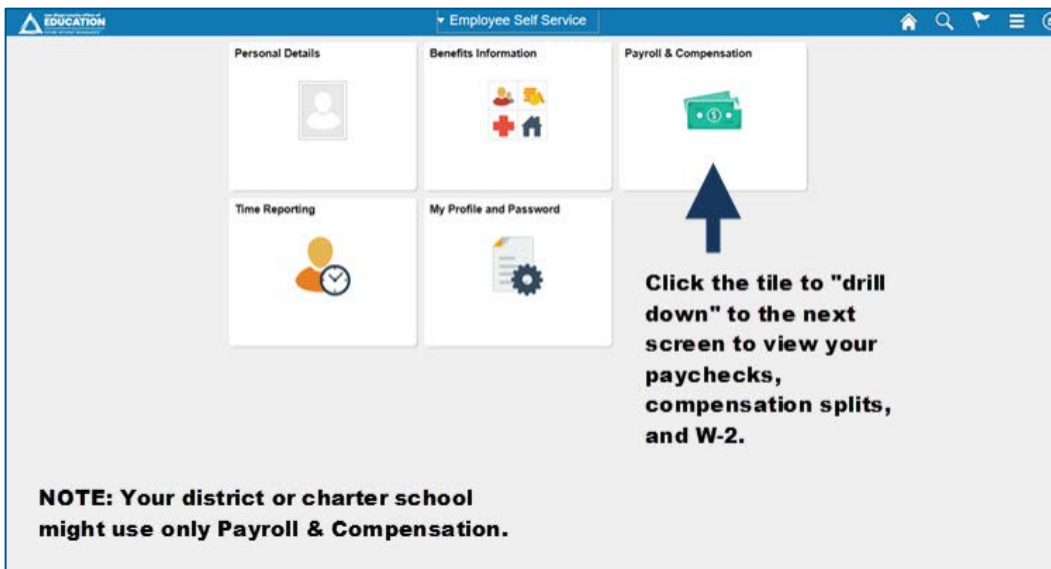
- 1-3 times a month
- 2 or 3 times a year
- 2 times (or so) a month
- 3 to 4 times a year
- 3-4 times a year
- 6-8 times a year
- 6-8 times per year
- A 3-6 times throughout the year
- A few times a year
- About every few months
- As needed
- Because of my everyday access i don't access ess very often
- Every few months
- Every other month or so
- Every three months maybe
- Evey few months
- Few times a year
- I don't recall having logged in
- I don't go in every month, probably 6-7 times a year for ess
- I'm not sure i have ever logged in
- Intermittently
- Maybe every other month
- Never as i have access to the entire ps database
- Not often as i work in hcm everyday
- Occasionally
- Occasionally - probably every few months
- Once every other month
- Only occationally We have access to the ess within hcm so we don't need to log in to ess
- Quarterly
- Twice a month
- When calling in my sick days
- When i have a question
- When needed
- Whenever need it

Which design do you prefer?

72% of the respondents prefer Mockup B.

Preference	Count	%
Mockup A (Tiles)	126	23%
Mockup B (Dashboard)	403	72%
No Preference (Same opinion for both)	27	5%
Other	1	0%
Total	557	100%

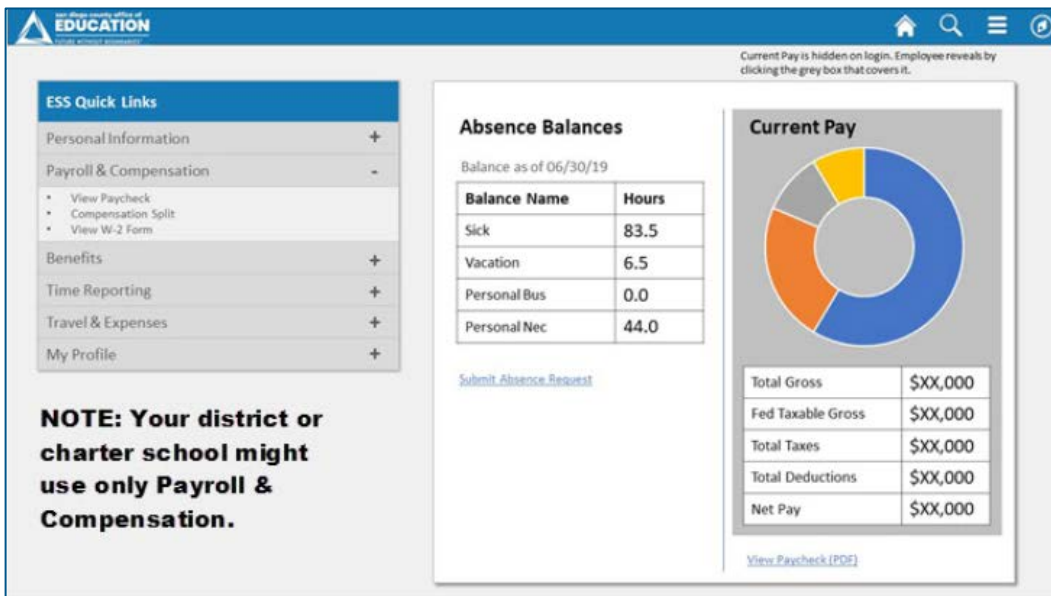
Mockup A (Tiles)



Click the tile to "drill down" to the next screen to view your paychecks, compensation splits, and W-2.

NOTE: Your district or charter school might use only Payroll & Compensation.

Mockup B (Dashboard)



Current Pay is hidden on login. Employee reveals by clicking the grey box that covers it.

ESS Quick Links

- Personal Information +
- Payroll & Compensation -
 - View Paycheck
 - Compensation Split
 - View W-2 Form
- Benefits +
- Time Reporting +
- Travel & Expenses +
- My Profile +


Absence Balances

Balance as of 06/30/19

Balance Name	Hours
Sick	83.5
Vacation	6.5
Personal Bus	0.0
Personal Nec	44.0

[Submit Absence Request](#)

Current Pay



Total Gross	\$XX,000
Fed Taxable Gross	\$XX,000
Total Taxes	\$XX,000
Total Deductions	\$XX,000
Net Pay	\$XX,000

[View Paycheck \(PDF\)](#)

NOTE: Your district or charter school might use only Payroll & Compensation.

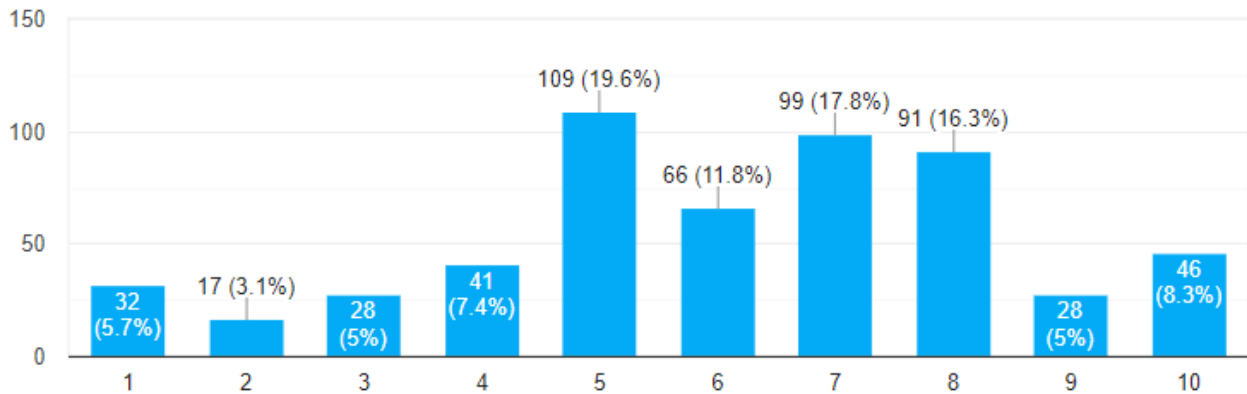
Mockup A (Tiles) Feedback

Mockup A received ratings distributed from 1 (lowest) to 10 (highest). Overall respondents are generally “okay” with the tiles, however only 30% of the respondents rate Mockup A as an 8, 9, or 10. The average rating was 6.1.

2. Rate Mockup A (Tiles)



557 responses



Comments:

1 (Lowest)

- Because it adds another drill-down
- Design it's not appealing
- I don't care for tile-based layouts. They seem kind of antiquated.
- I don't want to have to click more times than necessary to find info I am looking for
- I have to click different tiles to get the info
- Icons are not helpful, prefer text info only.
- Is just a list of the titles, with no easy information on what is under each title. You would have to click on each one individually to see the topics under that title.
- It is not very clear.
- More steps to get to where I want to be
- moved mouse to mock ups but didn't work. No preference.
- No reason for them childish waste of space
- No visual appeal
- Not clear
- Old style of website design
- Tiles are unnecessary, quick links are better

- Too confusing for staff that are not computer literate.
- With this option, I would want to be able to see the drill down menu on the same page as the tile that I selected, which is why I opted for the dashboard.
- You do not see everything all at once when you click on it.

2

- Do not like tiles
- I prefer the items I'm looking at to be more differentiated rather than identically sized tiles.
- It doesn't appear to have as much information readily available.
- Not enough visuals
- not my preference

3

- Don't like tiles
- Have to click further to get what I want. 90% of the time I am in ESS for absence and paycheck
- I am not a fan of the tile look, there is nothing functional wrong, it just a personal preference
- I don't really like tiles
- I prefer lists with drop downs, fewer clicks

- Info not easily displayed without further tab clicking.
- Mockup A is functional, but most often my first click will be the Pay tile.
- multiple clicks to drill down
- Not detailed enough. I'm not a picture fan
- Too confusing; too many icons.
- why have to click again to see pay stub if that's why i'm signing in

4

- Although it looks very simple and easier to understand.. it almost seems too simple
- Every option has to be clicked. I would rather have some information on the first screen so I don't have to hunt for where things are located.
- I don't really like the look
- I like to see everything on one screen and not have to look for it.
- I only use this screen to view my paycheck
- I prefer the dashboard
- I prefer the dashboard.
- It is harder to read the information quickly.

- It looks bulky and old-school. If we're going modern, lets go all the way.
- Just tiles, no info
- Prefer information to be all on one screen for easier oversight
- Still have to drill down to look at my information.
- The Dashboard looks more user friendly with full menu at left.
- This is less visually appealing.
- Too simple

5

- Besides Graphics not much of a change
- Great for mobile device
- I am not sure I want to press tiles to look for the information I need.
- I don't know what the secondary screens look like
- i feel like it would be harder to find what one is looking for
- I'd like an option where we get a glance of everything like mock-up B
- If I understand correctly, it might take more steps/clicks to get to what I want to see.
- It looks like the original, just more colorful.
- It seems very basic, almost the same as it is now.
- It's okay, but need to click for basic info
- It's okay.
- Just another button option
- just ok
- limited info in one glance
- Looks boring, for lack of a better description
- need to click in and out to change what to see.
- No pertinent information is given.
- Not detailed enough
- Not quick look and take away
- Requires additional clicks for basic information
- This mockup looks better visually.
- Too many steps. I would rather not have anything take more time to view.
- Very basic but has all the info.
- Would be better if tiles included titles of what is under them
- You have to click on a tile to see what is behind the tile.
- You have to do more clicks than Mockup B to get to the information you need.
- You need to drill down to review the data. People Soft already has

enough clicking to go from one page to another

6

- Don't like having to click all the different tiles
- Easy to understand
- generic
- Is the oldest one
- It does not show me anything at a glance, and I have to click on a tile to get further information.
- It is familiar.
- It's simple and clear
- It's simplistic.
- just makes the current links easier to identify without adding much
- Looks easy to follow
- Mockup A is a little less visually pleasing than Mockup B.
- More confusing
- Not easy for absence reqs
- Not enough info
- Seems basic and not very inviting looking
- Simplicity of it
- too many different buttons to click
- You need to "drill down" before you know if you selected the right category tile.

7

- Appears easy to use
- At first glance, the pictures on the tiles are distracting relative to the size of the font. My eyes don't know where to focus. This might diminish as I became familiar with the site.
- Clean look
- Could have better colors and cooler design
- Ease of use
- Easy to use and navigate
- I don't really like having to "drill down" to get the information I'm looking for.
- I like the click-on tiles
- I prefer the tiles. It's visual and quicker than having to read the dashboard.
- I think it takes some steps longer to reach what you want.
- I think the tiles would be easier for the ESS users. I personally prefer Mockup B but am voting for A due to the majority of people using ESS.
- I was unable to drill down to see what happened next.

- It looks very simple and clean, but I'm not sure what information I can actually get from each tile.
- It's better than the current, but 2nd place compared to Mockup B.
- It's kind of plain.
- It's similar to the design now. You have to click on the tile to get the information.
- Looks straight forward and easy to navigate
- Smaller font, harder to view
- Tiles are a simple way to navigate for the novice user
- time consuming to read each tile to see what your looking for
- Too many things to click on. I want to see important info all in one place.
- Visual Navigation for employees seems more simple.

8

- BETTER APPEAL
- Can't see as much as the dashboard option
- Clear and easy to read. Straight to the point, even if it is not as pretty as mock up b.
- clear and simple
- Easy to navigate, not cluttered
- Easy to spot and navigate
- Easy to spot what you're looking for.
- Easy view
- I could go either way but the tiles are a simpler design for all employees.
- I like that you have a menu of options that can be selected from without having all your information visible right when you sign in.
- I like the simple tiles as the first think you see
- I like the tiles because they are easy on the eye and simple.
- intuitive for non system users
- It doesn't have any information. You need to select a tile to get the information you want.
- It is easier to read than what it currently is. I would be happy with this option. I still like the design of the dashboard.
- It looks nicer, but it is displaying entirely different information, so the two mock-ups are really not comparable.
- It's organized and clear
- It's pretty straight forward and probably easy to use.

- Like that the tiles keep information hidden
- Looks easier to access the information you need.
- Looks professional
- Mock A is not so busy looking
- quickly identify module/information want to drill into
- Similar to another interface I use
- similar to current tile page for district log-in (familiar)
- Similar to using a Smart Phone.
- They're fine, but you have to click on each tile before knowing exactly what they contain.
- This design is fine and easy to read
- tiles are easier to navigate
- Titles are friendly to chose what you want.
- Visual clues
- We don't use the ESS for sick time, we only use it for Paystubs in our District.

9

-
- Clean and efficient
 - Ease of use
 - Easier to read
 - I love the Tiles... This is what alot of website look like

- If I'm logging into my portal in a public location the font is great because others are not able to read/see from a normal distance. However, the Dashboard option is a lot more user friendly because a lot of retirees are not tech savvy/familiar with technology and they can view the options a lot easier which will reduce the amount of phone calls and walk ins to the Payroll Dept.
- "Layout is easy to read and identify"
- "Nothing particular, I just prefer dashboard"
- Screen is not too busy
- Seems user friendly with this layout and quick to find what you are looking for.
- Simple view for most users

10 (Highest)

-
- Cleaner look, easier to find information, similar to other interfaces we use
 - Easy to find information
 - EASY TO READ AND GET TO THE RIGHT OPTION QUICKLY
 - Easy, at-a-glance selection. No drop downs to hover over and hunt around for

- ease of use
- I feel it would be easier to navigate if viewing it on a smart phone or tablet.
- I find it easier and more convenient.
- It seems simple
- Looks more user friendly
- more familiar looking
- More modern looking, easier to see it all in one place.
- More user friendly
- More visually appealing
- not too much information up front, you can click on whatever you want to expand on, easier to read/understand
- Probably most versatile for a variety of users and devices.
- See at a glance upon login
- Simple
- The layout is quick and easy
- The layout is visualizing appealing and easy to use.
- visually simple and easier for infrequent users.
- We do not use Absence Mgt through PS
- We only use payroll and compensation at LMSV
- Will be easier for the non-technology person to navigate.

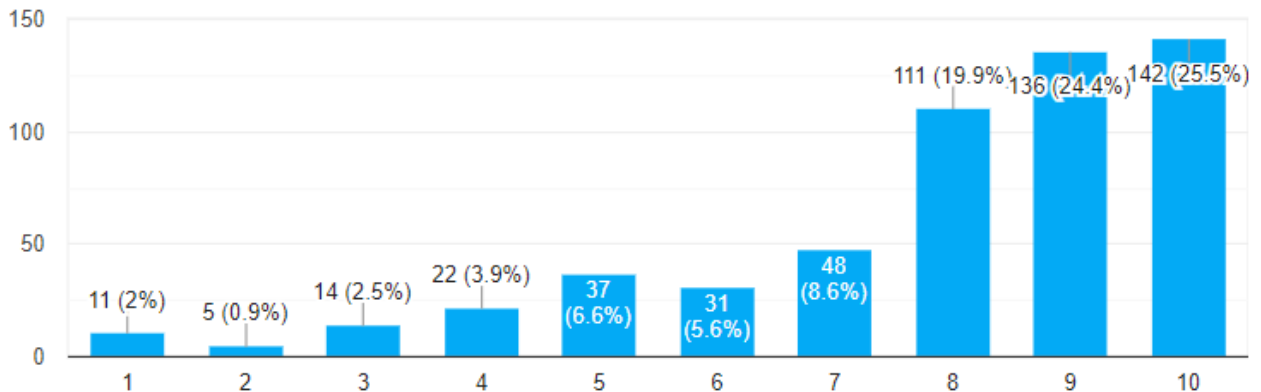
Mockup B (Dashboard) Feedback

Mockup B has higher ratings than Mockup A. While ratings are distributed from 1 (lowest) to 10 (highest), 70% of the respondents rate Mockup B as an 8, 9, or 10. The average rating was 7.9.

3. Rate Mockup B (Dashboard)



557 responses



Comments:

1 (Lowest)

- Mock ups don't do anything. Not working?
- Still confusing with too many options
- Too many geometrical fields - looks busy.
- Use Digital Schools for leave balances, like the look of b better
- We do not use Absence Mgt through PS
- We use a different program for absence reporting
- we use Digital School for leave balances so all of our PS absences are zeroed out

2

- Don't like having personal information as a first page

3

- I generally like dashboard layouts, but for people who must use computers in a shared space, this one puts too much sensitive information on the landing page, and in a size that's too easy to see from across the room.

- looks too complicated for staff, we don't use absence management
- Not relevant for all positions.
- too much to look at

4

- Again, the two mockups are at different levels of the program and show different information. This kind of invalidates your survey.
- I don't care for graphs
- I think it causes confusion for the employee
- LOOKS BUSY
- Too busy
- too busy
- too confusing and too much information
- visually harder to navigate
- We don't use leave balance and it just seems a little more busy. I like the breakdown of pay though on that screen

5

- Dashboard looks clunky and already outdated.
- Doesn't appear to be as user friendly.
- Easy but I like icons better

- I could go with either design. This one may seem a bit too complex for some.
- I'd like to move away from drop downs in PeopleSoft when possible
- It's ok but not my favorite :)
- It's okay, but too busy looking.
- Just looks confusing at first glance.
- Layout is not as pleasing to the eye
- Many unnecessary features
- Pie graph isn't necessary
- screen looks more complex
- Seems cluttered
- Still not user friendly
- Still seems simple to use, but less user friendly
- There's a lot of information all at once

6

- Absence balances will all be incorrect for employees.
- cumbersome
- Dashboard appears to provide more specific information with fewer clicks.

- I don't understand what is on the right side of the screen of Mockup B
- looks more complicated
- Not as easy to navigate.
- Not very appealing visually
- Our district uses SEMS for absences
- Pretty, but harder to understand quickly.
- Tiles are quicker to understand.
- Too much space devoted to earnings pie chart. Other lettering too small.

7

- Also pretty good, just not as easy to quickly process the info as in mock A.
- Busy
- Busy display for the casual user
- clear to view
- Dashboard instantly shows some info.
- Great to see features
- I like knowing sick hours at a glance and I like pie charts
- If it's a list view - this is a good design
- It is similar to other programs I use. It looks familiar to me. I have used both type (tiles and dashboards). Either would be fine.
- It looks easier to navigate.
- less drilling down for key data
- Love the visual data!
- more info on 1st screen; no need to "drill down" (already do lots of that in PS)
- Not bad, but I know other less tech-saavy teachers find the lists harder to navigate.
- Skip current pay section.
- The quick view will avoid going through drop down menus to find links.
- This mockup seems like it would be more user friendly as you don't have to go completely in and out of one page only to find out it's not quite what you way.
- This one may be more confusing.

8

- Appears easier to switch between categories
- better visually
- Both seem user friendly
- Clean and easy to read. Although, the pie chart for payroll seems unnecessary. It would be more

helpful if the pie chart showed available leave instead of a payroll breakdown. Employees could see remaining leave balances at a glance, and know when they are getting low.

- cleaner look
- dashboards are more visually appealing
- Easier to access the information quickly.
- Easier to look at the breakdown of the absences and pay
- Easier to read
- Easier to read at a glance
- Easy to read
- Easy to read at a glance
- easy to view
- Employees in our District will primarily need it only for their current pay and absence balances. I like that it is all displayed on one screen and they don't have to click around to find it.
- Everything is front and center
- Feels like it provides all the options on the screen without having to dig much farther into the options
- Full menu should stay on one side no matter what page you are on. It appears to do so here.
- Has great detail, but may be confusing to some employees.
- i like being able to clearly see content and click on exactly what you want.
- I like being able to see everything at a glance without having to click on a tile. Quick and easy to view info.
- I like having some information right on the front screen, so I don't have to drill down for the most frequently used information.
- I like having the important information already organized in an easy to read manner.
- I like the cluster of options on the left.
- I like the graph and at-a-glance features
- I like the graphs
- I like the graphs... quick easy reference to look at without having to click 500 times
- I like the large graphics and posting of available absence balances. Is it possible to add cumulative absence balances (days from past years available).

- I like the look if we used Sick time, but we don't
- I like this option because oftentimes this is the information I want to see at a glance, but I think if the financial dashboard was laid out like that after I drilled down into the Payroll & Compensation box it would be ideal.
- I like to be able to see everything all at once. The dashboard feels cleaner and more streamlined than the tiles.
- I wouldn't have to drill down to immediately see what I need.
- Information that is likely to be accessed such as pay and absence balances are readily available at login.
- It is a better looking design but I worry that employees will be overwhelmed with the design.
- It looks like an all one stop. No extra steps just to get to what your looking for.
- It looks simple, as well, but I do like the details provided.
- It's straight forward and there seems to be less clicks involved in obtaining the information I am looking for.
- more info in the front and less clicking to get to an item
- My District only uses the Payroll part. I assume it leads to the same page once you press the payroll button.
- preferred info at one glance
- Seems easier with less clicking to see the needed data
- Takes longer to find info
- The look is cleaner and user friendly.
- This design seems more efficient.
- User friend and easy to view all information need.
- Visuals
- You can see the information all at once in pulldown bars.

9

- still would be easy to use but rules probably better for various devices.
- Able to view information immediately upon log-in
- Absence balances and current pay information is immediately visible.
- balance is immediately show with simple menu items clearly labeled on left

- Because you can already see things at a glance upon entry
- Better view of everything and don't have to look for things/click through tabs
- Clarity. I like that I can see my leave balances easily.
- clear data, numbers VS pictures
- dashboard shows everything on the left and looks more organized
- Dashboards provide more information on a single pane for more advanced users
- Easier to navigate/many apps and financial institutions use a dashboard .
- Easy fast info.
- easy navigation bar with detail panels are intuitive, easy to understand the purpose if the sections, and information breakdowns with visuals like charts make understanding the content simpler and easier on the eyes
- Easy readable display!
- Easy to see everything st one glance/page
- easy visuals
- Employees often don't look beyond what is presented to them initially
- Enough information at a glance
- Friendlier screen
- Get most important info (absence and basic pay info) on one screen without having to drill down. Would like info on initial screen to be detailed enough to be helpful (seems like it could be somewhat more detailed than what is shown, without being too much (like each deduction amount, instead of lumping them together). Keep the option on that screen to enable access to the list of paycheck stub PDFs.
- Gives you a quick visual
- has "real-time" information at a glance, similar to how bank and credit card apps function
- I believe Mockup B represents the functions that I utilize ESS for the most. The compensation and absence balances navigation appears very fluid and user friendly.
- I like being able to see my pay and my leave totals as soon as the screen opens. The list on the left hand side seems less cumbersome too.
- I like having a lot of information at one glance
- I like how some of the information is already viewable and having a list of drop-down menus to choose from is nice. What does current pay actually mean, though? Is that the current month's pay or the current year salary?
- I like seeing all my pertinent information at once instead of having to choose a tile.
- I like seeing graphs with percentages and data analysis.
- I like that you get a preview of everything prior to opening up the information page
- I like the quick links and the drop down options when you select the quick link options. I like how you see a preview of what is in that selection when you click it.
- I like the quick view of your pay and absence balances.
- I like the snap shot view of the most questioned information
- I like the snapshot of information in option
- I like to see numbers at a glance
- I liked the graph that shows how the current pays was broken up.
- I prefer the Dashboard dropdown menus on the left, for finding categories of information. There's also a direct link to the paycheck pdf.
- I think dashboards are easier to the eye and gives a great visual
- I use it for my paycheck and that layout puts everything I need right out front where it is easy to see.
- If I understand correctly, it might be quicker (less steps/clicks) to get to what I want to see. I also like graphs and charts upon opening or without having to click too much.
- Just depends on what is available to give highest score
- Larger & easier to read
- Like the basic information is highlighted, then if you need the drill downs they are easy to see
- Love the graph
- Mockup B is a little more common so I think I could navigate more quickly. But both look easy to use.
- Mockup B is a little more visually pleasing than Mockup A.
- Mockup B provides me with information upfront that I would like to see without having to click more times than necessary.
- Mockup B seems easier to read, a better visual.
- More explanatory
- More info at a glance. More clear and precise.
- Most common info is already displayed. Love that.
- Most of the info I need is on the same page.
- Organized in a linear fashion
- Provides information without having to click
- Provides some frequently accessed info immediately with option to navigate to more
- Quick view of items right when you log-in. Don't have to drill down for balances.
- right to the point
- The diagrams shows you what you need faster.
- The quick links are clearer to me than the tiles. I also like the graphics. It feels familiar to me, as it resembles other PeopleSoft applications.
- There is more immediate information without having to search for it.
- There's more info available.
- This method seems more modern. It's nice to have thing immediately visible.
- Very descriptive. Easy to understand.
- Would like the information to display automatically for ease to the employees
- You can see more info at once.

10 (Highest)

- The information is in plain view, no drill down.
- all in the screen
- All info in one quick place.
- All the information is there already. Nice!
- Basic info right up front
- Being able to see my information with one click is deal
- Cleaner feel
- current pay is right there, it's exactly why i signed in so it's great they're showing it.
- Drop down with visual
- Easier at a glance user friendly, totals the values I am interested in checking that are changing variables, such as personal necessity hours.
- Easier to navigate and quick snapshot of my information.

- Easier to read/pull up info
- Easier to view more information from the home screen.
- Easy absence reqs
- Easy to read and understand.
- easy to see
- Easy to see all the information I would need, don't have to look for it.
- Easy to see at a glance
- Easy to view and navigate from front page.
- everything shows in one screen
- Gives me the information I want at a glance
- Great Visuals
- Has a good new look
- Has drop down lists for finding specific information under categories, like the visual of benefits, not sure how I'd use the current pay diagram, but it's interesting to see.
- Has everything right there at a glance. Looks user friendly.
- I am more tech savy so used to seeing a dashboard format
- I believe mockup B (Dashboard) is a lot more user-friendly. Easier to read for the older generations (retirees) and I love the fact that it does not provide you with your income unless you click on it. This way it's not noticeable if you're viewing it at work and someone is walking by and sees your monitor screen/someone comes to your work station and you're viewing your pay salary and it's not seen because I haven't selected it. In addition, the absence balances are so helpful! This will, again, reduce the amount of calls or remain the same but it wouldn't increase them, I think. Due to the fact that the information is easy to read. If any, the employee will ask why they have the balance that they do. But, I strongly believe it wouldn't cause any increase on the amount of calls, emails and walk-ins to Payroll Dept and Human Resources.
- I can see absence balances and pay information immediately and then dive deeper for more information if I want to.
- I can see one screen with my info and not have to click multiple tiles
- I feel like what employees really want to know is upfront and available without multiple clicks of the mouse
- I like being able to see my balances immediately
- I like having all the information on the dashboard instead of having to click to get to additional screens
- I like having information available on the dashboard that is relevant to me, rather than needing to click on a tile to find the information.
- I like having the majority of the information available on one page. The pie chart is especially handy.
- I like how everything is right there at first glance. Friendly interface and easy to read.
- I like it and cannot think of anything better at this time.
- I like that you see it all - "one stop shop"
- I like the ability to drill down to see the next level without leaving this page.
- I like the accessibility of everything on the screen.
- I like the clear representation of benefits etc. Easy to read.
- I like the dashboard concept better than tiles, find things easier.
- I like the dashboard visually and I do not need to open up different tiles to view my absence balance as well as pay.
- I like the fact that the info is right there, easy to see, without additional clicks/screens to go through.
- I like the format.
- I like the graphs
- I like the preview/snapshot of the item on the dashboard layout. I wouldn't have to click into anything else if I just want to quickly view my balances
- I like the quick links better with the visual on the side
- I like the view panel. To the point.
- I like the visual illustration of everything combined.
- I like the visuals and how some information is available without clicking.
- I like this one a little bit more because the primary reason employees go to ESS is to look at balances and pay. And it just shows up with out going any further. Looks great.
- I like to see all the information at once
- I love how it give you a summary with out having to view your paystub
- I love the quick links for easy navigation, and the two things that I look at most (absences and pay) are both on the dashboard right away. Very clean and convenient.
- I prefer Mockup B because it has both things I go in to PeopleSoft for all in one screen.
- I prefer Mockup B, because I can glance at the page and very clearly see the ESS Quick links, Absence Balances and Current Pay in bold. The tiles in Mockup A feel like I need to take a closer look to determine what I need to click on to the get to the information I'm looking for....Mockup A is vague to me and Mockup B has more clarity. I'm usually in a hurry and need to see the information quickly.
- I prefer seeing the dashboard and having all the information on the screen at one time.
- I think it is more logical and easier to read.
- I think this one is visually informative and appealing. Information is easy to see and find.
- Information is available specifically for reference from the start.
- It displays the most relevant information to me right away without any further clicking
- It has my sick days listed up front and income and taxes.
- It has some information right there and if a person needs more they can click on the one on the left that is most appropriate.
- It has the most updated absence balances and the current pay info.
- It reads easier to me, give me more on the front page
- It shows the information I want to know in a very easy to read way.
- It's more detail
- Looks like it has what it important and what is needed
- Lots of data at a glance. I like seeing the overall picture the way the dashboard presents it. Very cool, organized and informative!
- Lots of information as soon as you open the page!!
- love it
- Love the dashboard with quick access to the info I'm looking for in ESS.
- Mockup B is more than functional. Many times this is the information I need and to get it there are no

more clicks that I have to do. For the few times I needs something different, I can simply use the quick links on the left side of the page. I appreciate your effort to reduce the amount of clicks.

- More colorful
- More detailed layout and easy access to my needs.
- More in tune with modern site design concepts
- More info immediately
- Most of the information I'm looking for is right there!
- Most requested information at a glance
- nice to see a snapshot without having to click into more places
- Open view and more accessible
- Quick easy visual access to the information I most want to see
- Seems easier to navigate
- Seems easier to use and friendlier.
- Seems like mock-up B has more detailed information
- Seems more user friendly and informative. I like the at-a-glance information on the screen.
- Straightforward organized intuitive
- The dashboard has a lot more main information "at a glance" on the front page. The main reasons most people access ESS.
- The info is readily available - they don't have to look around - it is right there!
- To me it is very clear and concise.
- Very detailed breakdown of pay
- Will save time having all of the important information all on one screen.
- You can see important data at a glance - reminds me of the MyCalPERS site
- You can view all information before clicking on the quick links to navigate further.
- You have it all on hand, less clicking
- You see a lot of information already. I don't have to click any further if today I just want to see how many vacation hours I have.
- You see everything all at once.

About the Survey

SURVEY NAME: PeopleSoft ESS User Interface Survey (Jun 2019)

SURVEY TIMEFRAME: Thursday, June 20 - Friday, June 28 (7 business days)

PURPOSE: The purpose of the survey was to capture feedback about 2 design options for the future user interface of PeopleSoft Employee Self-Service at <https://ess.erp.sdcoe.net>. Key Question: What is your preferred user experience?

AUDIENCE: For any employee at a school, district office, or County Office of Education who uses PeopleSoft Employee Self-Service (ESS) to view paychecks (PDF) and compensation splits. It is also intended for employees at organizations who use ESS for additional functions, like updating personal information and emergency contacts, entering absence requests, and viewing benefits information.

CONTACT: Please email sally.morton@sdcoe.net with any questions about this survey.